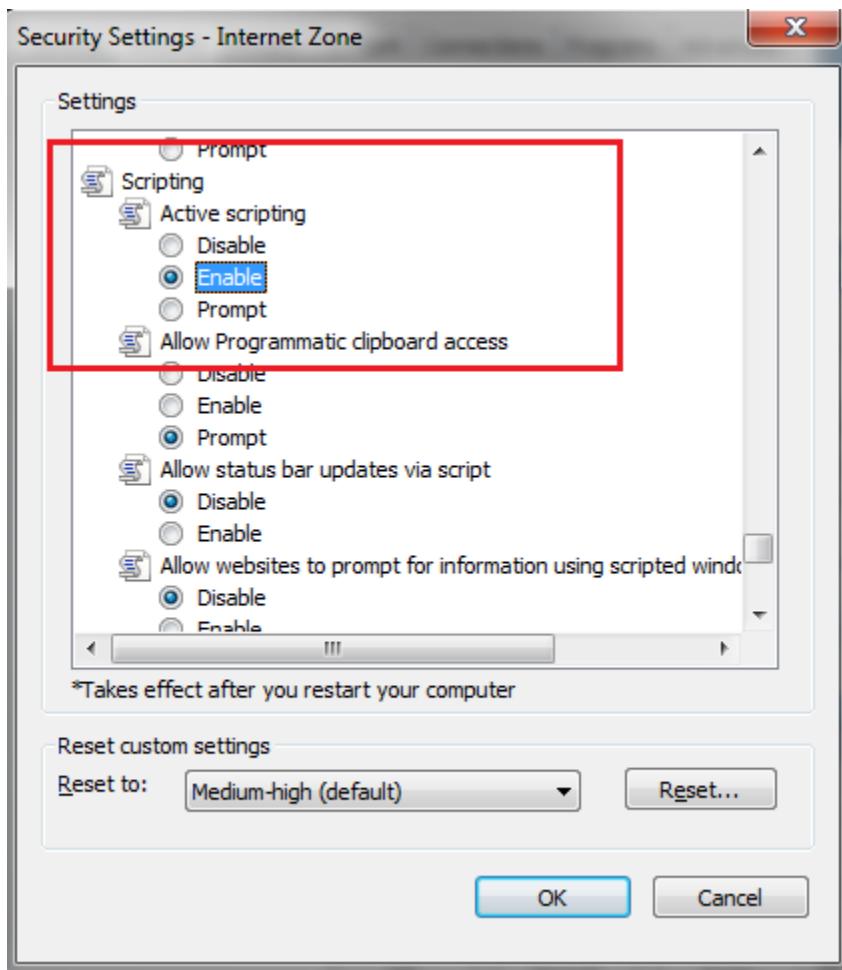


## Internet Explorer Users

Certain browser settings in Internet Explorer can prevent a user from successfully logging in to the chapter site through single sign on. To ensure the appropriate settings for third party cookies and Javascript are set for your browser, please follow the steps below:

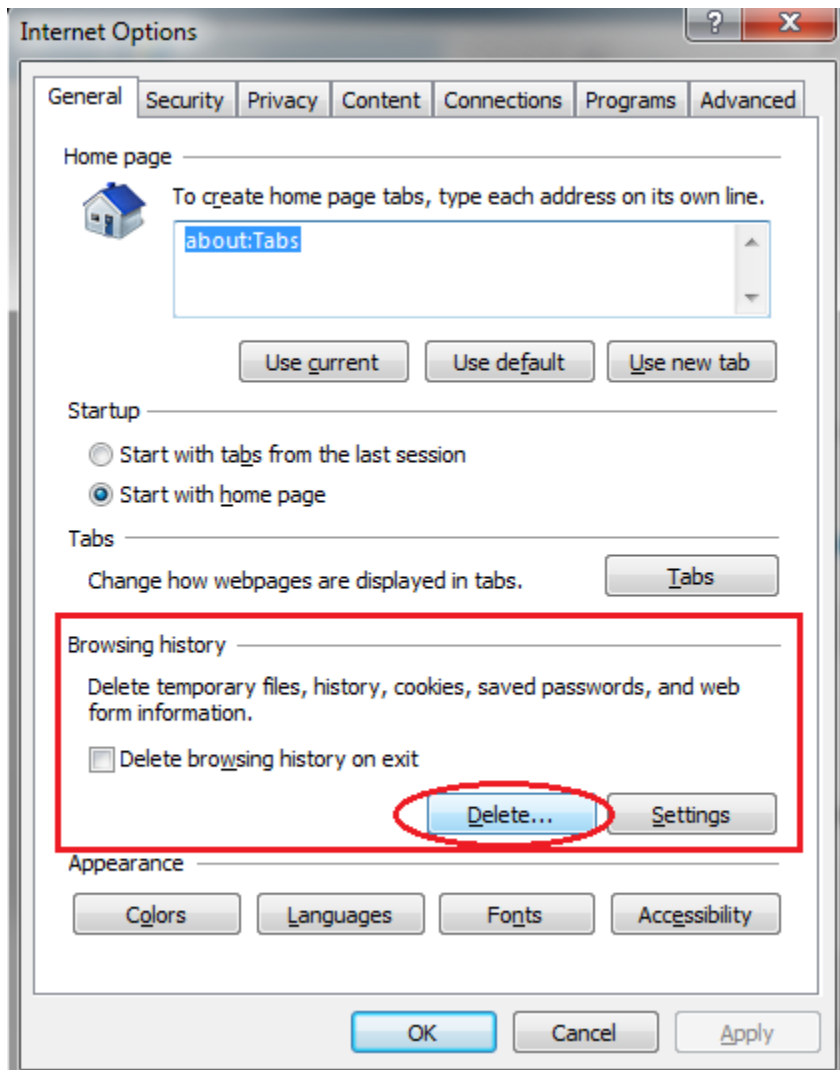
### *Enable JavaScript*

1. On web browser menu, select Tools menu and select **Internet Options**.
2. In the Internet Options window, select the **Security** tab.
3. Under the Select a zone to view or change security settings, select **Internet**.
4. On the Security tab, click on the **Custom level...** button.
5. When the Security Settings - Internet Zone dialog window opens, look for the **Scripting** section.
6. In the Active Scripting, be sure that the option **Enable** is selected.
7. If it is not selected, select it.
8. When the Warning! window pops out asking "Are you sure you want to change the settings for this zone?" select **Yes**.
9. In the Internet Options window, click on the **OK** button to close it.
10. Click on the **Refresh** button of the web browser to refresh the page.



If the settings above are correct and you are unable to login, please try the following steps to delete cookies.

1. To delete cookies, go to the Tools Menu and choose **Internet Options**.
2. Under Browsing History, click on the **Delete** button.



3. Only the options for **Temporary Internet files** and **Cookies** need to be selected.
4. Click **Delete** button.
5. Click **Okay**.
6. Close the browser and any other browser window that may be open.
7. Open a new browser session and attempt to login to the chapter site.